Helpline contact details for travel health professionals with complex queries

- **Health Protection Scotland** (for TRAVAX users)
  **Tel: 0141 300 1130** (2-4pm Mon. & Wed. and Fri. 9.30 – 11.30am)
  [http://www.travax.nhs.uk/](http://www.travax.nhs.uk/)

- **NaTHNaC** (National Travel Health Network and Centre)
  **Tel: 0845 602 6712**
  **Hours of opening**
  Monday to Friday 9am to 11am
  Monday to Friday 1pm to 2pm (When two advisors will be available most days)
  Tuesdays, Wednesdays and Thursdays 1pm to 3.30pm (closed Mondays and Fridays from 2pm)

- **Public Health England Malaria Reference Laboratory e mail service** for complex malaria problems – obtain the risk assessment form online at [https://www.gov.uk/government/publications/malaria-risk-assessment-form](https://www.gov.uk/government/publications/malaria-risk-assessment-form) and complete it electronically then e mail the form to [phe.malproph@nhs.net](mailto:phe.malproph@nhs.net) and you should receive an answer back in 3 working days

  **To see vaccine manufacturer contact details see**
  [http://www.janechiodini.co.uk/news/faqs/faq-6/](http://www.janechiodini.co.uk/news/faqs/faq-6/) and click on the relevant vaccine

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