



Helpline contact details for travel health professionals with complex queries

- ✓ **Public Health Scotland** (for TRAVAX users only)

Tel: 0141 300 1130

Hours of opening

Monday 2pm – 3pm ([see latest news](#))

<http://www.travax.nhs.uk/>

- ✓ **NaTHNaC** (National Travel Health Network and Centre)

Tel: 0207 383 7474

Hours of opening

Mornings: Monday to Friday 9am – 11am

Afternoons: Mondays and Fridays 1pm – 2pm and on Tuesdays and Thursdays, 1pm to 3.30pm and Wednesday 2.30pm – 5pm

[NaTHNaC - Contact Us \(travelhealthpro.org.uk\)](http://travelhealthpro.org.uk)

NaTHNaC Email enquiry service for health professionals and travellers for

1. Travel vaccine certificates (yellow fever, Hajj/Umrah or polio) enquiries
2. COVID-19 entry requirement enquiries

See <https://travelhealthpro.org.uk/contact>

- ✓ **UKHSA Malaria Reference Laboratory e mail service** for complex malaria problems – obtain the risk assessment form online at <https://www.gov.uk/government/publications/malaria-risk-assessment-form> and complete it electronically then e mail the form to **phe.malproph@nhs.net** and you should receive an answer back in 3 working days

To see vaccine manufacturer contact details see

<http://www.janechiodini.co.uk/news/faqs/faq-6/> and click on the relevant vaccine

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