



Helpline contact details for travel health professionals with complex queries

- ✓ **NaTHNaC** (National Travel Health Network and Centre)

Tel: 0207 383 7474

Hours of opening

Monday 09:00–11:00 and 13:00–14:00

Tuesday 09:00–11:00

Wednesday 09:00–11:00 and 15:00–16:00

Thursday 09:00–11:00

Friday 09:00–10:30 and 13:00–14:00

[NaTHNaC - Contact Us \(travelhealthpro.org.uk\)](https://travelhealthpro.org.uk)

NaTHNaC Email enquiry service for health professionals and travellers for

1. Travel vaccine certificates (yellow fever, Hajj/Umrah or polio) enquiries
2. COVID-19 entry requirement enquiries

See <https://travelhealthpro.org.uk/contact>

- ✓ **UKHSA Malaria Reference Laboratory e mail service.** If the healthcare professional is unsure how to advise their traveller after having read the relevant sections of the guidelines, they should complete the malaria risk assessment form and email their malaria prophylaxis query to the Malaria Reference Laboratory (Malaria RL). This service is for complex malaria problems only. You can obtain the risk assessment form online at <https://www.gov.uk/government/publications/malaria-risk-assessment-form> and complete it electronically then e mail the form to **phe.malproph@nhs.net** and you should receive an answer back in 3 working days.

To see vaccine manufacturer contact details see

<http://www.janechiodini.co.uk/news/faqs/faq-6/> and click on the relevant vaccine

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